



Southern California Flooding Feb - Travel Notice Exception Policy

Issued: February 16, 2017

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the heavy rain, winds and possible flooding in Southern California.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

Special Travel Exceptions Considerations	
Affected Airports:	BFL,BUR,LGB,LAX,ONT,SNA,PSP,SAN,SBP,SBA
Tickets Issued On/Before:	February 16, 2017
Impacted Travel Dates:	February 17 – 18, 2017
New Travel Dates:	February 16 – 21, 2017
Reissuance of Tickets On/Before	February 21, 2017
Inventory Requirements:	Lowest Inventory – Same Cabin
Waiver Code:	TNADV2 Note: Tour Code/IT Box- if unable to alter due to the ticketed fare auto populates specific information; indicate the waiver code in the Endorsement Box along with the required verbiage for that fare
Validate: 001	Refer to Tour Code/IT Box
Endorsement Box Policy:	SO CAL FLOOD FEB This is the only required verbiage in the Endorsement Box and supersedes all other information
Cuba SSR: RFTV Reason Code Requirement	If Applicable RFTV SSR must be reentered in the PNR for the new itinerary
OSI Requirements:	CART/AN Number (if applicable) No other information is required in the OSI Field

Changes to Origin/Destination:	Not allowed Exception: 300- Mile Radius allowed Refer to Change of Origin/Destination
Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co-Terminal:	Allowed Refer to Co-Terminal
Extended Travel Rebooking:	View Extended Travel Rebooking after the Travel Event
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL
Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

Affected City/State(s)

- Bakersfield, CA (BFL)
- Burbank, CA (BUR)
- Long Beach, CA (LGB)
- Los Angeles, CA (LAX)
- Ontario, CA (ONT)
- Palm Springs, CA (PSP)
- San Diego, CA (SAN)
- San Luis Obispo, CA (SBP)
- Santa Ana, CA (SNA)
- Santa Barbara, CA (SBA)

